

24<sup>th</sup> April 2026

Dear Valued Customer,

**We would like to notify you of an upcoming temporary change to our pricing.** Due to rising global fuel costs, influenced by ongoing geopolitical developments, our supply chain expenses have increased substantially.

Despite our continued efforts to absorb these additional costs, it has become necessary to introduce a temporary fuel surcharge on all orders.

**A fuel surcharge of 5% will be applied to total invoice effective immediately.** This surcharge is intended to be a *temporary measure* and will remain in place only until fuel prices return to more stable levels.

We remain committed to providing you with reliable service and value, and we will continue to explore ways to minimize the impact of these changes on our customers wherever possible.

We sincerely appreciate your understanding and continued support during this time. If you have any questions or would like further clarification, please do not hesitate to contact us.

Kind regards,  
Winna Quek  
General Manager